

# CFO3 Presentation

Shaw Trust, Ixion, APM, Achieve NW – Career Connect  
CFO3 Prime Providers

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# Introduction

## The Veteran and CFO3

- It is estimated that veterans make up 3.5% of all offenders (85000 in total)
- CFO3 is quite rightly signed up to the Armed Forces Covenant and attempts to actively identify and engage with veterans
- Veterans are engaged in HMP Colchester and formally referred on to the appropriate region for support
- Veterans are also sought out for enrolment in HMP's in scope and the community
- When veterans engage with CFO3 there is usually a good relationship and varied outcomes
- The veterans do not always want further support after leaving Colchester though and it is not always easy to identify veterans as they do not always wish to disclose the information



# Introduction

## Veteran or Not?

Our Case Workers need to be able to identify Veterans in custody and community settings but it is not always easy!

- They may not want you to know as they feel shame
- They may fear retribution from other prisoners
- They may not see themselves as a veteran
- They may not think it is important that you need to know



# Introduction

## Veteran or Not?

What can we do to find out if they are a veteran or not?

- Are they using unusual words or phrases during discussion
- Any body language present
- Could you broach the subject of veterans in a positive manner
- Reassure them that if they disclose to you that it is confidential



# Introduction

## Veteran Facts

- A veteran is defined as anyone who has served for 1 day or more
- Many Service leavers do not see themselves as a Veteran
- The fact of the matter is though, that there are an abundance of support organisations available to refer veterans to



# Overview of Support

## Network for ex-service Personnel (NESP)

- There is a need to identify and support all veterans
- This is formally done in custody by NESP Case Workers (CW's) linked to MCTC Colchester
- Identifying and supporting veterans in HMP's is not always easy but must be attempted
- Veterans are guaranteed CFO3 access through the NESP CW's for duration of licence
- Referrals are made to Prime Providers through a NESP CW to a SPOC in each region



# Overview of Support

## Network for ex-service Personnel (NESP)

- Veterans will have full access to the participant pathway on CFO3
- They can also be referred to appropriate specialists when a need is identified



# Overview of Support

## Veteran Support Organisations at a Glance

### NHS Linked

All veterans have access to Priority Health Provision in line with the Armed Forces Covenant.

- Op Courage
- MH Complex Treatment Service
- Combat Stress 24/7 Helpline
- Veterans Trauma Network
- Headstart
- Hidden Wounds
- Big White Wall



# Overview of Support

## Veteran Support Organisations at a Glance

### Soldiers, Sailors, Airmen Family Association (SSAFA)

Life long tri - service family support no matter the length of service

### Royal British Legion (RBL)

This is a great Portal in itself and is a great access point to support. If unsure, they will guide you to the right place for support.

### Combat Stress

Another well known organisation in the community providing 14 UK Treatment Centres supporting the North, Central, South and Ireland.



# Overview of Support

## Veteran Support Organisations at a Glance

### BLESMA - The Limbless Veterans

They offer support to anyone with a loss of a limb, or loss of use of a limb and the loss of an eye or sight. They give support with;

- Prosthetics
- Grants
- Advice and Guidance
- Benefits
- Employment



# Overview of Support

## Veteran Support Organisations at a Glance

### The Poppy Factory

The Poppy Factory is a leading Employment Charity for veterans with Physical and Mental Health conditions.

### Career Transition Partnership (CTP)

The CTP offers a transition service for people leaving the services and entering the community. There are different levels of service offers depending on the length of service or disability on discharge.



# Overview of Support

## Veteran Support Organisations at a Glance

### Sorted

- Employment Support
- Access to other Employment Charities
- Employment IAG

### Regular Forces Employment Association

Life-long and life-changing support with training and employment. Any age, previous rank or service length and so open to all.



# Overview of Support

## Veteran Support Organisations at a Glance

### Quest - Home of everything Enhanced Learning Credits (ELCs)

ELC's are available to all service leavers. The amount available to a veteran depends on the length of service. ELC's can help to pay for vocational training long after they leave the services.

- IAG on all training available and fundable using ELC's



# Overview of Support

## Veteran Support Organisations at a Glance

### Veterans Housing Advice

This can be accessed on the Veterans Gateway 24/7

### Haig Homes

- Housing assistance
- Housing partner for Help for Heroes
- 1500 properties managed in 50 Local Authority Regions



# Overview of Support

## Veteran Support Organisations at a Glance

### Single Person Accommodation Centre for the Ex-Services (SPACES)

- Target the most vulnerable service leavers
- Supported Housing

### Stoll Foundation

- Housing
- Employment Support
- Health



# Overview of Support

## Veteran Support Organisations at a Glance

### The Ripple Pond

- Self help support network for adult family members
- Group meetings
- Buddy systems
- Secret On-line Forums;
  - Judgement free space
  - Social Media
  - Discussions
  - Access support when ready



# Overview of Support

## Veteran Support Organisations at a Glance

### The list goes on.....

There are many support organisations, the well known ones briefly covered here. There are many more that can be found on the Gateway and others on - line when searching locally.

Veterans often know of very few support organisations and are unlikely to access them themselves. Case Workers need to research in advance, the best options for a veteran, and then discuss the benefits with them before referral.

The support may also be available to partners and family members, something that may make all of the difference to the veteran when making a decision on accessing support.



# Overview of Support

## Veteran Support Organisations at a Glance

### Military Human

The Military Human training material outlines all of the support available to veterans and has a digital handout available with in-depth explanations of the support available.

It is also a fantastic course 😊





# ARMED FORCES BREAKFAST CLUB

Search  
Tel: 01133 281176  
Mob: 07392 180903  
Email: [support@afvbc.com](mailto:support@afvbc.com)

- CFO3 use a wide array of support links for Veterans. The armed forces breakfast club is just one of them.
- The genuine *Armed Forces Veterans Breakfast Clubs* exists to support/help veterans and often currently serving Armed Forces personnel, by meeting face to face, in a relaxed, safe, social environment to help remove social exclusion/isolation.
- The *Armed Forces Veterans Breakfast Clubs (AFVBC)* is run with the *Original Logo* and *Original Values* "By Veterans For Veterans" and "for the Benefit of Veterans" and no Individual (veteran or visitor) should be discriminated against because of gender, age, ability, ethnicity, or religious/political views. The *Official* and *Original Armed Forces Veterans Breakfast Clubs* support veterans nationally and internationally, visit their club directory page and find a breakfast club near you.
- The AFVBC is a CIC company. A CIC company is A Community Interest Company (CIC) is a type of company introduced by the United Kingdom government in 2005 under the Companies (Audit, Investigations and Community Enterprise) Act 2004, designed for social enterprises that want to use their profits and assets for the public good.
- A community interest company is a business with primarily social objectives whose surpluses are principally reinvested for that purpose in the business or in the community, rather than being driven by the need to maximise profit for shareholders and owners.
- CIC's tackle a wide range of social and environmental issues and operate in all parts of the economy. By using business solutions to achieve public good, it is believed that CICs have a distinct and valuable role to play in helping create a strong, sustainable, and socially inclusive economy.

**groups across the country and their website gives you links to other veteran charities.**

**ndently by its members.**

**essional based support, these groups are a chance for veterans to meet similar individuals and  
ort networks.**

**nd like to create a VBC can do so by completing the online registration form found on their**

**attend and all money raised in the shop or via charity events go back into the VBC's.**

**re run by their members/admins**

**te, you can access the events tab which shows all breakfast clubs and their locations.**

**n**

Search  
Tel: 01133 281176  
Mob: 07392 180903  
Email: [support@afvbc.com](mailto:support@afvbc.com)

# Web Navigation of.....

## Veterans Gateway:

[Advice and support for veterans & ex-forces | Veterans' Gateway](#)

- **Veterans' Gateway went live on 3 April 2017 and is the first point of contact for veterans seeking support**
- **They support veterans and their families putting them in touch with the organisations best placed to help with the information, advice and support they need – from healthcare and housing to employability, finances, personal relationships and more.**
- **The team of advisors are available 24 hours a day, 7 days a week and many are veterans themselves.**
- **Veterans' Gateway also has an extensive Self-Help service, allowing veterans to search for help and advice independently on a range of issues such as housing, employment and finances.**

**Tel: 0808 8021212 Text: 81212 Email & Live Chat**



# Shaw Trust

## Military Correctional Training Centre (MCTC)

MCTC overview

CFO3 impact - what we do

Last quarter:

Enrolled 24 participants

Delivered Health Safety in a Construction Environment (CSCS) x 10

CFO 3 Funding, cover gaps in provision, we are exploring in MCTC:

Fork Lift Truck - reviewing risk

Self Employment training

Previously run several addiction courses, Gamcare

Action for Veterans on release

Goodnews story

Shaw Trust Prime areas - coverage



## Summary

This positive approach to fully supporting Veterans is taken by all Prime Providers.

This consistent approach, and continuous educating of regional Teams, will ensure this fundamental and underpinning support is there for all veterans identified.

<https://www.russellwebster.com/resource-packs/helping-veteran-offenders/>

<https://www.yorks.gov.uk/courses/professional-and-short-courses/military-human/>

